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## Technical Writer, Google.com - Mountain View

This position is based in Mountain View, CA.

The area: **Google.com**

With analytical and code-level troubleshooting abilities to spare, Google.com's engineers are technology whizzes who love being in the center of the action. We tackle a range of complex software and systems issues, including monitoring, responding to and safeguarding the availability of our most popular services.

### The Role: Technical Writer, Google.com - Mountain View

The Google.com engineering group is looking for experienced technical writers, to document topics relating to Google.com production services and operations. You will work closely with your engineering team, documenting tools and processes, helping to capture group knowledge, and communicating domain information to a variety of internal audiences. We're looking for bright, adaptable writers who learn quickly, communicate clearly, and enjoy working with smart engineers and complex technology.

#### Responsibilities:

- Write software documentation for internal audiences, including "How To" guides, reference material, technical overviews, architecture overviews, troubleshooting and emergency procedures, and more.
- Organize existing documents, identify documentation holes, and spearhead efforts to fill them in.
- Work with engineers to help them produce useful documentation.
- Help to define and communicate internal policies and procedures.

#### The most successful candidates will possess:

- Proven ability to communicate complex technical concepts clearly and effectively.
- Ability to create and produce useful, high-quality diagrams.
- Experience with coding or scripting in any language.
- Focused experience in one (or more) of the following areas:
  - Networking, particularly in a unix-based environment
  - Large-scale web-based applications
  - Cluster computing environments
  - Search or ads systems
  - Hands-on system administration or network admin experience.

#### Requirements:

- Substantial experience with writing for highly technical audiences, such as developers or senior system admins.

Writing technical documentation is non-exempt. Writers of creative or literary works can be exempt under the Professional Exemption, but this type of work is covered by the Computer Professional. Thus, if you make less than the salary cap, you are entitled to overtime. The salary cap is \$112,320 if you work a 60 hour week.

Writing samples are generally the product of your past employer and can be trade secrets. If you took some Google documents and showed them to someone else, Google would probably sue you -- but they ask you to show them other employer's property. Be careful with what samples you show and make sure you have permission to do so.

- Ability to read source code in languages such as Java or C++.
- A minimum of five years' experience as a technical writer.
- Bachelor's degree or higher.
- You will be asked to provide writing samples.

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